

# **Relationship & Account Opening Form (Single Applicant)**

1. Please ensure that all fields are filled and no field is left blank (ple in the form must be authenticated by the applicant's signature be	ase strike off or mark N/A if not applicable). Any overwriting/change eside it; else the form will be rejected.
2. For, please tick (\( \sqrt{)}\) where appropriate. Do not use (x) or any of	
Relationship and	Account Details
Customer type:	
New	
Relationship type:	
Customer ID and Account (please select account type)	Customer ID only
Account type:	
Savings (BHD only)* Current Account (BHD	only)* Call Account (select currency)
Currency:	
	AED Others
Purpose of opening the account:	
	Remittance Others
Mode of operation:	
Relationship/ Account(s) shall be operated only by the Applicant	
* Available only for Bahrain residents/ non-resident of Bahrain, travelling to Bahrain for pe	rsonal information
Salutation: Mr. Mrs.	Master Miss
Full Name:	IRST NAME
(as in Passport and please include any	IDDLE NAME
aliases)	AST NAME
CPR/ National ID Number :	Nationality :
CPR/ ID expiry date         :         D D / M M / Y Y Y Y	Passport Number :
Country of residence :	— Place of issue :
If you are living in country other than country of your Nationality	— Place of birth :
(please provide VISA details)	— Date of issue : D D / M M / Y Y Y Y
Visa issue date : D D / M M / Y Y Y Y	
Visa expiry date : DD / MM / YYYY	— Date of expiry : DD / MM / YYYY
Mobile* : +	Male Female
Loudhing .	Single Married
·—	
Fax : +  * Transaction alerts/ SMS/ OTP shall be sent on the Mobile number of Main/ First	
Applicant	Mother's maiden name :
E-mail :	
(Mandatory)	
Current residential address (please mention geographical addre	iss only, PO Box is not accepted)
City:	Country:
To be used as my communication address	



Permanent address (please mention geographical address only, PO Box	x is not accepted) Same as current residential address
City:  To be used as my communication address	Country:
Employer Name :	
Employer address :	
City: To be used as my mailing/ communication address (please purples of years in present business/ with employer:	
Occupation:	Employer/ Company/ Business details
Employed   Self-employed   Others (please specify)   (e.g. Housewife, student, retired, unemployed)    Personal monthly gross salary or income or profit from business/ profession   BHD   USD   USD	Proprietorship Partnership Private Ltd. Company Public Company Government/ Ministry Trust/ Society Charitable organisation Others (please specify)  Does the customer's business/activity involve any of these businesses? Please specify  Cash intensive business (Restaurant/Convenience store) Agent/Broker Jewelry dealer Real estate Money changer/remitter Building & Construction Manufacturing Commerce Financial Institution Consultancy Services (other than financial) Others (please specify)  Product and services offered/ dealt in:
Permanent account number (PAN) declaration:  Whether Permanent account number (PAN) issued by Indian taxation authorities in my name / name of the entity or in the name of any branch or any other office located in India  Yes  No  If Yes, PAN number:	Special customer category:  Orphan Widow Pensioner  Student Bahraini national/ resident earning less than BD 250 per month  Person receiving social subsidy from Ministry of Social Development



## **Customer Declaration**

For Non-Residents of E	ahrain only	
	account will be used only for transactions with regard to loan availed mittance to India/ Insurance linked investments or other products/ ser	
For both Residents and	Non-Residents of Bahrain	
furtherinformation requ	in future will also be acting on my behalf for the purpose of transcired by ICICI Bank Limited, Bahrain Branch. I also declare the relation ome/funds received from source of funds as mentioned in this form.	
relevant to the product available on www.icicib to time on the website, f	d and understood the General Terms & Conditions Governing Account is being availed by me ("Terms and Conditions") of ICICI Bank Limi ank.bh. I also agree to be bound by the Terms and Conditions, includi or my relationship with the Bank. I hereby specifically agree and conf re information pertaining to me as provided in the Terms and Condition	ted, Bahrain Branch (the "Bank") ng as may be amended from time irm that the Bank shall be entitled
Opt Out for Postal Ma	il, Email, SMS, WhatsApp or any other communication for promo	tional or advertisement material
advertising and promot and/or services of third p	ceive from ICICI Bank Limited, Bahrain Branch (the <b>"Bank"</b> ) or my ional information, materials and/or documents relating to products a party merchants whom the Bank and/ or ICICI Entities may collaborate on to my registered email address(es)/ mobile(s).	ind/or services (including products
	n-agreement by inserting a $[\sqrt{\ }]$ in the box to the left. If you do not ins ir designated relationship manager) will be able to send you marke nd/or documents.	
PHOTO OF		
APPLICANT	Applicant's Signature (	in black ink)
		ce:
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	CRACK.	
	Page 3 of 10	
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#### **Wathiq (eKYC Consent)**

I understand and agree that information provided by me in this form and through the Information and eGovernment Authority (IGA) will be received by the Wathiq platform to digitally authenticate my identity (eKYC).

I further understand and agree that the collected data shall be retained for 10 (ten) years, as per CBB's requirements and may include personal information and information pertaining to disclosure of my identity, bank account information, employment details, residency information and contact information.

I confirm that I have read the privacy policy of the Wathiq platform and BENEFIT hosted at www.benefit.bh

By signing below, I confirm, in addition to the aforementioned that I have read and fully understood the purposes for which Wathiq retains my information, and provide my written consent to The BENEFIT Company to collect, retain, process, update, disclose and transfer this information for eKYC purposes.

#### CLIENT

Applicant's Signature	:	
Applicant's Name	:	
Applicant's CPR Number	:	
Date	:	D D / M M / Y Y Y

#### **WITNESS**

Witness Signature	:	
Witness Name	:	
Witness CPR Number	:	
Date	:	D D / M M / Y Y Y

THIS SPACE HAS BEEN LEFT BLANK INTERVITONALLY



# Indemnity relating to instructions given by Fax, e-mail, telephone and other forms of electronic communication:

To, ICICI Bank Limited, Bahrain Branch

Notwithstanding anything to the contrary contained in any other document/agreement, the undersigned, hereby requests, agrees, consents and authorises ICICI Bank Limited (the "Bank" or "you" or "your"), to act and rely on any instructions or communications for any purpose (including but not limited to the instructions/communications pertaining to the operation of all my accounts or to any other services/ facilities that may be provided by you to me from time to time) whether they be or purport to be given by e-mail, telephone, facsimile, untested telexes and faxes, telegraph, cable or any other form of electronic communication by me (including such instructions/ communications as may be or purported to be given by those authorised to operate my account(s) with the Bank) ("Instructions").

I understand and acknowledge that there are risks involved in sending the Instructions to you through e-mail, telephone, facsimile, untested telexes, telegraph, cable or any other form of electronic communication and hereby agree that all risks shall be fully borne by me assume full responsibility for the same, and you will not be liable for any losses or damages or costs or expenses arising upon your acting, or your failure to act, wholly or in part in accordance with such instructions. I undertake to confirm my telephonic instructions by e-mail/fax immediately after having given such instructions and in any event within 24 hours, failing which the Bank shall be entitled (but not obliged) to reverse or not to act on my telephonic instructions.

In consideration of you agreeing, subject to the terms and conditions hereunder, to act upon the above Instructions, I hereby irrevocably agree and undertake:

- a. That you shall be entitled to act or refuse to act as you see fit, without incurring any liability whatsoever to me or to any other person, upon any Instructions for any purpose which may from time to time be or be purported to be given by e-mail, telephone, facsimile, untested telexes, telegraph, cable or any other form of electronic communication by me (including such Instructions as may be or be purported to be given by those authorised to operate my account(s) with the Bank), even if such Instructions or communications are not followed up by written confirmation to you;
- b. That you are not required to verify the identity of the person giving Instructions or make any independent investigation of the authority given to such person, or to verify the genuineness of any signature(s) which in your opinion appears to be that of any person authorised by me to operate my account(s) with you;
- c. Not to make any claim against you by reason of or on account of you having so acted or you having acted wrongly or mistakenly or of your failure to act wholly or in part in accordance with the Instructions;
- d. That you shall be entitled (but not obliged) to keep records of my Instructions given or made by e-mail, telephone, facsimile, untested telexes faxes, telegraph, cable or any other form of electronic communication in such form, physical or electronic, as you may deem fit, and your records shall be conclusive and binding on me. You shall be entitled to dispose of or destroy any such records at any time as determined by you in accordance with your standard procedures and policies;
- e. That you shall be entitled to require any Instruction in any form to be authenticated by use of any password, identification code or test as may be specified by you from time to time and I shall ensure the secrecy and security of such password, code or test and I shall be solely responsible for any improper use of the same;
- f. That, notwithstanding the above, you may, under circumstances determined by you in your discretion, require from me confirmation of any Instructions in such form as you may specify before acting on the same; and
- g. I shall indemnify you and keep you indemnified from and against all claims, either by me or any other, actions, demands, liabilities, costs, charges, damages, losses, expenses and consequences of whatever nature (including legal fees on a full indemnity basis) which may be brought or preferred against you or that you may suffer, incur or sustain by reason of or on account of your having so acted whether wrongly or mistakenly or not, or of you failing to act wholly or in part in accordance with the Instructions and terms of this letter.

h.	. That this letter shall be governed and construed in accordance with the laws of Kingdom of Bahrain and I hereby irrevocably submit
	to the non-exclusive jurisdiction of the courts of the Kingdom of Bahrain in case of any dispute hereunder.

Applicant's Signature	



## **FATCA/ CRS Declaration Form**

To: ICICI Bank Limited, Bahrain Branch							
Customer ID : Primary Applicant							
Salutation: Mr. Mrs	. Mast	ter		Miss			
				5			
Full Name:  (as in Passport and please include any aliases)							
Date of Birth: DD / MM / YYY	/  Y   Plo	ace of I	Birth :				
Nationality:	Re	esidenti	al Cour	ntry :			
Please answer ALL the below Questions		Yes	No	Requirements if t	he answer is 'Yes'		
1a) Are you a US citizen?				W-	-9		
1b) Are you a US tax resident (e.g. Green Card H	lolder)?			W-	-9		
				you are a US citizen	W-9		
2) Were you born in the US?				you are not a US	Renunciation of US		
				Citizen	citizenship issued by US Government + W-8BEN		
Please tick (√) Non-US Pe	erson US F	Person		TIN:			
Please indicate the tax residency in the below				vailable please provide the c			
more than one country, please provide all coun tax identification numbers. (If the Account Hold	der is tax resident in	1		ated below: (Provide if TIN n ed countries).	ot available for any of the		
more than three countries / jurisdictions, please u				country/jurisdiction where			
Country of Tax Residence Function	TIN/ onal Equivalent (FE)			ccount Holder is otherwise			
1.		e	quivaler	nt number.			
2.		(I	 Please e	xplain)			
				N is required. (Only select the relevant jurisdiction does			
3.		1		N issued by such jurisdiction	•		
Note: For purposes of this Self Certification, tax residen partnership or corporation organised in the US or unde applicable law to render orders or judgments concernin authority to control all substantial decisions of the trust	er the laws of the US or ar ag substantially all issues	ny State i regarding	hereof, a g adminis	trust if (i) a court within the US stration of the trust, and (ii) one	S would have authority under		
Declaration and Signature							
I/We hereby confirm the information provided ab	oove is true, accurate a	ınd com	plete.				
Subject to applicable local laws, I/we hereby consent for the bank or any of its affiliates (including branches) (collectively "the Bank") to share our information with domestic or overseas regulators or tax authorities where necessary to establish our tax liability in any jurisdiction.							
I/We agree and undertake to notify the Bank within 30 calendar days if there is a change in any information which I/we have provided to the Bank.							
Name :							
ID Number :							
<u>.</u>							
Signature :							
Date : DD / MM / YY	YYY						
DM	POM/ Bank off		_				

SIGNATURE OF Authorising Official

Employee ID: .....



## **Bahrain Personal Data Protection Law - Privacy Policy**

#### **About ICICI Bank:**

ICICI Bank Limited, Bahrain Branch ("Bahrain Branch") ('ICICI' or the 'Bank') is an overseas branch of ICICI Bank Limited, India - a comprehensive financial services provider and one of the largest players in the Indian Financial Services industry. ICICI Bank, having achieved leadership in the domestic market, has now established a presence in the major global financial Centers including USA, Canada, UK, UAE, Bahrain, China, and Singapore. ICICI Bank Bahrain has been granted Retail Bank (Branch) License during May 2007 by Central Bank of Bahrain (the Regulator) for Retail and Full Commercial Banking Activities in the Kingdom of Bahrain. Such a license entitles the branch to act as hub for business in the Middle East and to deal with Resident and Non-Residents of Bahrain in any currency. ICICI Bank, Bahrain Branch offers its clients a wide range of customer friendly products like Bank accounts, Deposits, Loan Against Deposits, Remittance facilities through branch/online/ Kiosk and attractive investment options.

For the purpose of processing the above-mentioned services, ICICI collects, processes, and retains the required personal data and sensitive personal data of its prospects, customers and third parties. Furthermore, to engage employees / contractors for providing these services, ICICI collects, processes and retains job candidates and employees personal data.

#### Origin of Personal Data & Sensitive Personal Data:

ICICI collects the prospects personal and sensitive data for sharing products and service details. The Bank also collects customers personal data directly through opening new customers accounts and during performing the core sales and distribution operations.

#### **Categories of Personal Data:**

ICICI processes the prospects and customers following personal data: Identity and Contact details such as Full name, postal addresses, email address, phone numbers, customer account established in ICICI, CPR copy, smart card data etc.

#### Purposes for Data Collection and Lawful Basis for Processing:

ICICI only processes your personal data based on one or more of following lawful basis under Bahrain Personal Data Protection Law ('Bahrain PDPL'):

Purpose	Lawful Basis
To open new accounts to potential customers	> Contractual Obligation
To acknowledge collections from customers from all locations	> Contractual Obligation
To offer credit to the customers	<ul><li>Contractual Obligation</li><li>Legitimate Interest</li></ul>
To apply online backups, system support and maintenance activities	<ul><li>Legal Obligation</li><li>Legitimate Interest</li></ul>
To provide your information to auditors during and after your contract to verify compliance with Bahrain Laws	> Legal Obligation
To store your contact details electronically in our records for communication	<ul><li>Legitimate Interest</li><li>Data Subject Consent</li></ul>
To comply with ICICI's internal policies and procedures	<ul><li>Contractual Obligations</li><li>Legitimate Interests</li></ul>
Any other purposes permitted by law	Legal Obligation
Purposes relating to any of the above	<ul><li>Legal Obligation</li><li>Legitimate Interests</li><li>Contractual Obligations</li></ul>
Any other purposes as detailed in respective product(s) or service(s) related forms and general terms and conditions as agreed	<ul><li>Legal Obligation</li><li>Legitimate Interests</li><li>Contractual Obligations</li></ul>

#### **Categories of Recipients of your Data:**

Your personal data will be processed by ICICI and may be shared with third parties within or outside the Kingdom of Bahrain including cloud providers for email communication and online and Disaster Recovery storage, when required by the law, or where it is necessary to administer the relationship with you or where we have one of the above-mentioned legitimate interests in doing so. This includes sharing your personal data with banks, auditors, system support vendors, and governmental bodies, with any other parties as detailed in respective product(s) or service(s) related forms and general terms and conditions applicable for availing such service(s) or product(s) from ICICI.

#### Your rights under Bahrain PDPL (Act No. 30 of 2018)

You have the rights to submit your request free of charge to ICICI:

- a. To be notified about the complete data concerning you and request its rectification.
- b. Remove, block, or restrict your personal data.
- c. Object if your personal data is being used for direct marketing.
- d. Object if processing may result in defamation or discrimination causing possible financial or moral damage.
- e. Object if your personal data is being used for decisions based on automated data processing and request that the processing be solely automated.



- f. Withdraw your consent to the processing of your personal data in cases where you have provided your consent for the processing and, as such, your consent is the lawful basis that ICICI is relying on for processing.
  - > ICICI shall process such request free of any charges within a period of 10 working days, otherwise as stipulated by the law.
  - > A consent once given by the prospect and/or customer can be withdrawn at any time for any future actions.
  - > You have the right to lodge a complaint to Bahrain Personal Data Protection Authority (Bahrain PDPA) regarding any violation of Bahrain PDPL and its implementing Orders.

#### Decisions based on automated processing

ICICI will not take decisions for additional processing beyond the purpose of the collected personal sensitive data based on automated processing (i.e., loans and remittances) of your personal data and may inform you in case this condition is changed.

#### Security of your Personal Data

Prospects and customers' personal data is protected under Bahrain PDPL and ICICI ensures implementing selective security measures for protecting your privacy. ICICI shall implement technical and organisational security measures to keep your personal data secured and protected including when cross border transfer and storage.

#### **Retention Period of your Personal Data**

The personal data collected by ICICI is retained for as long as necessary to fulfil the purpose for which it was collected, and/or based on the validity of the contract, legal retention period requirements, and historical archiving. We securely destroy and erase or anonymize your personal data to ensure that it cannot be restored after exceeding the retention criteria. Hence, ICICI will not be able to support you with any further processing or information request on your personal data.

#### **Contact details**

If you have any questions or would like to obtain more details about how we use your personal data, you may contact ICICI at **pdplbahrain@icicibank.com**, or write to ICICI Bank Limited, P.O. Box 1494, Manama, Kingdom of Bahrain.

#### Your Role to Keep your Personal Data Accurate

It is essential for ICICI to keep your personal data up to date and accurate. Therefore, kindly provide your updated information in case there is any change to your personal data during your business relationship with us.

#### **Update on Privacy Policy**

ICICI has the right to review and update the privacy policy. In case of any changes, we will inform you of any substantial change in how we process your personal data which will be updated on ICICI Bank's website **www.icicibank.bh**. ICICI reserves the right to alter, delete, modify or add any of the aforesaid terms, and such alterations, deletions or additions shall be deemed to be effective and binding on me/us.

### **Customer Declaration - Bahrain PDPL**

I/We	e hereby ackn	owledge that I/we have read an	d f	fully understood the privacy policy and I/we consent to have I	CICI:		
	Processing and sharing my/our personal data for the purposes stated in this privacy policy. (Please tick)						
	Collecting information through other sources for processing and evaluating my application and managing the contractual relationsh (Please tick)						
		Applicant's Signature	:				
		Applicant's Name	:				
		Date	:	D D / M M / Y Y Y			

In case the prospect and/or customer does not provide any of the above-mentioned personal data, ICICI will not be able to perform further processing and comply with the legal and/or contractual requirements. Please note: You have the right to withdraw your consent at any time by contacting our DPG as long as withdrawal will not stop us from performing our legal and contractual obligations.



## **RM/Bank official confirmation**

(to be filled in by the bank)

For Bahrain resident c	ustomers				
I have met Mr./Ms			, on	at	in person
and hereby confirm the original documents and	•	•			ormation filled in with the
For customers not resid	dent in Bahrain				
I have met Mr./Ms			, on	at	and offered
him/her the above-mer	ntioned products and	l services wh	en he/she was in _		(name of the
country outside the pres any product that is not p	-		that I have not solici	ted the client in his cour	ntry of residence in respect of
Mode of Contact (plea	se tick as applicable	)			
Branch visitor/Wall	c-in Customer				
Meeting outside wh	nen the customer was	in		(place/ country of res	idence).
Non - Face to Face					
	•	Checked and	verified by RM/Bank	c official	
	Name	:			
	Employee No.	:			
	RM Code	:			
	Signature	:			
	Date	:			
		To be filled	by Bahrain operatio	ns team.	
Customer	ID		Account No.		
	Please affix W	elcome Kit acl	knowledgement recei	ived from the customer	



#### Documents required for commencing a relationship

#### For Bahraini nationals

Photocopies of the following:

#### Identity proof (any one of the following):

- Valid passport and valid CPR card with a clear photograph
- Valid CPR or Valid ID card with a clear photograph

#### Address proof (any one of the following):

- Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

#### For residents of Bahrain (other than Bahraini nationals)

Photocopies of the following:

#### Identity proof (both required):

- Valid passport and valid visa
- Valid CPR card or Valid ID card with a clear photograph

#### Address proof (any one of the following):

- Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

#### For persons living outside Bahrain

A. Visiting the Bahrain branch or meeting a Bahrain branch official or meeting an official of ICICI Bank, India or its branches/subsidiaries/representative offices overseas/correspondent banks.

#### Identity proof (both required):

- Valid Passport
- Valid Resident identity card with a clear photograph

#### Address proof (any one of the following):

- Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

#### B. Sending the forms by post/courier

- 1. Valid Passport
- 2. Valid Resident identity card with a clear photograph

#### Address proof (any one of the following):

- · Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

Any document copied for the purpose of identification verification must be certified by:

- an official of a government ministry; or
- an official of an embassy or consulate; or
- an official of another licensed financial institution or of an associate company of the licensee of a GCC member state or FATF member state. The individual making the certification must give clear contact details (e.g. by attaching a business card or company stamp).