ICICI Bank

Complaint Form

Account type

Date : D D M M Y Y

Savings ☐ Current ☐ Credit Card ☐ Loan ☐ Demat ☐ NRE/NRO ☐ Money2India ☐

Account details

Account Number

Credit Card Number

Loan

DP ID
(for demat account holders) I N

FIRST NAME MIDDLE NAME LAST NAME

Customer's Name

Address

CITY PIN CODE

STATE

COUNTRY CODE NUMBER

Mobile Number 0 0

E-mail

SR Number

Money2India Login ID / Remittance Ref Number

Detailed description of problem

CUSTOMER SIGNATURE

Please submit the duly filled and signed form to Ms. Sharlet Malvankar, Principal Nodal Officer, ICICI Bank Ltd., ICICI Bank Towers, Bandra Kurla Complex, Bandra (East), Mumbai 400051. We will revert to you within 4 business days of the form reaching the bank.

In case you are not satisfied with our resolution, you may contact the Banking Ombudsman. The details of the Integrated Ombudsman Scheme, 2021 and the address of the Banking Ombudsman office are available in the complaint/compliments section of our website www.icicibank.com or at any of our branches.